FCC Form 555 November 2012

Annual Lifeline Eligible Telecommunications Carrier Certification Form

All carriers must complete Sections 1, 2, and 3. Carriers must complete Section 4, if applicable.

Deadline: January 31st(Annually)

must provide a certification form for each state in which it
Highland Telephone Cooperative, Inc.
ETC Name(s)
DBA, Marketing or Other Branding Name(s)
ertification procedures in place to review income and program-based customer in the Lifeline program, and that, to the best of my documentation of each consumer's household income and/or enrollment in Lifeline. I am an officer of the company named above. the Study Area(s) listed above. Initial
naking this certification if it is not applicable to all of your study ets if necessary).
rms consumer eligibility by relying on

areas within the state. Attach additional sheets if necessary).

<u>Section 2</u>: *All ETCs*(*Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary*).

I certify that the company listed above has procedures in place to re-certify the continued eligibility of all of its Lifeline customers, and that, to the best of my knowledge, the company obtained signed certifications from all consumers attesting to their continuing eligibility for Lifeline, except those subscribers whose eligibility was verified by the company through the use of other sources of eligibility information as well as those subscribers who were re-certified by the state Lifeline administrator. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial**

A	В
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
1099	0

С	D	E=C-D	F	G = (E+F)	Н
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non- Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De- Enrolled or Scheduled to be De-Enrolled as a Result of Non- Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
1083	757	326	36	362	14

I	J	К	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Incligible	Number of Customers De- enrolled or Scheduled to be De- Enrolled as a Result of a Finding of Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0

FCC	Form	555
Nove	mber	2012

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I certify that my company did not claim federal Low Income support for any Lifeline customers prior	to June
(insert current year). I am an officer of the company named above. I am authorized to make this cer	ification for
the Study Area(s) listed above. Initial	

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

Section 3: All ETCs (Initial the certification below).

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial in the study Area(s) listed above.

Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs (the ETC does not assess or collect a monthly fee from its Lifeline subscribers)(Record the number of subscribers de-enrolled for non-usage by month in column N below).

M	N
Month	Subscribers De-Enrolled for Non-Usage
January	
February	
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	

Signed,	G. Mark Patterson	
Signature of Officer	Printed Name of Officer	
General Manager - CEO	January 30, 2013	
Title of Officer	Date	
David Crawford	423 628-2121	
Person Completing this Certification Form	Contact Phone Number	